

Technical Operations

Safety Management Overview

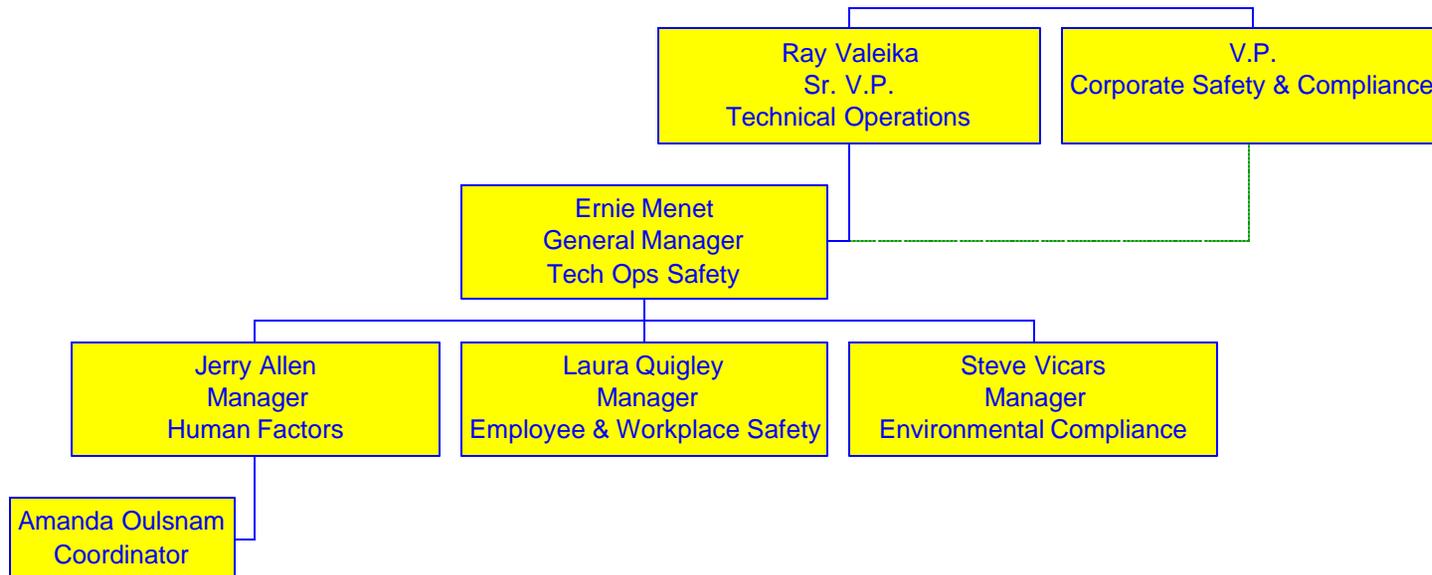
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Technical Operations Safety Motto

“To make it easier for people to do the right thing
or more difficult for people to do the wrong thing”

Tech Ops Safety Organization



Tech Ops Safety Background

Group formed in 1998 to address divisional safety issues:

- ◆ Personnel and workplace safety
- ◆ Safety culture of Tech Ops
- ◆ Human performance
- ◆ Procedural compliance
- ◆ Environmental concerns

Tech Ops Safety Strategies

- ◆ Safety culture development
- ◆ Post-event process alignment
- ◆ Focus on human factors caused events
- ◆ Maintenance event analysis (MESA)
- ◆ Critical failure/hazard assessment
- ◆ Employee injury analysis
- ◆ Environmental council
- ◆ Safety council

Tech Ops Safety-Challenges

- ◆ Investigative discipline
- ◆ Measurement of the right things
- ◆ Low-hanging fruit already gone
- ◆ Rate of organizational change
- ◆ Process stability