

Appendix B: Meeting Program

**Fourth Federal Aviation Administration Meeting on
Human Factors Issues in
Aircraft Maintenance and Inspection
"The Aviation Maintenance Technician"
12 - 13 December 1990**

Wednesday Morning - Carlyle I & II

7:30 a.m. Registration

Coffee

INTRODUCTORY ADDRESSES

8:30 a.m. Meeting Welcome *J. Kern* **Deputy Associate Administrator for Regulation and Certification Federal Aviation Administration**

9:00 a.m. Meeting Objectives *W. T. Shepherd, Ph.D.* **Office of Aviation Medicine Federal Aviation Administration**

THE MAINTENANCE WORKFORCE IN AVIATION OPERATIONS

9:30 a.m. The Changing Labor Workforce: 1990-2000 *D. Patrick Wash* **USDOL/Bureau of Labor Statistics Washington, DC**

10:15 a.m. Break

10:30 a.m. Organizational Factors in the Enhancement of Military Aviation Maintenance *Major General A. Rogers, USAF (Ret)* **Formerly Deputy Chief of Staff for Logistics, Tactical Air Command, United States Air Force (USAF)**

Wednesday Morning - Carlyle I & II - Continued

THE MAINTENANCE WORKFORCE IN AVIATION OPERATIONS - Continued

11:15 a.m. Issues in Workforce Productivity *James Diffley* **Manager, Maintenance Administration Delta Airlines**

12:00 noon Lunch

Wednesday Afternoon - Carlyle I & II

WORKFORCE RECRUITING, TRAINING, AND SUSTENANCE

1:00 p.m. Professionalism in Aviation Maintenance *William O'Brien* **General Aviation Staff Federal Aviation Administration**

1:45 p.m. Training Establishment Perspective *Richard Ulm* **Department Chairman Aviation Maintenance Technology Embry-Riddle Aeronautical University**

2:30 p.m. Break

2:45 p.m. Major Air Carrier Practices *Richard Yeatter* **Director of Maintenance Training USAir**

3:30 p.m. Industry and Schools Cooperation for Maintenance Training *John Harle* **Maintenance Training Group Boeing Commercial Airplanes and Rod Peters Director of Technical Training Northwest Airlines**

Wednesday Afternoon - Carlyle I & II - Continued

WORKFORCE RECRUITING, TRAINING, AND SUSTENANCE - Continued

4:30 p.m. Maintenance Personnel Initiatives in Repair Stations *Jerry Schumacher* **Senior Director, Contract Services Elsinore Aircraft Services, Inc.**

5:15 Adjourn

Thursday Morning - Carlyle I & II

7:15 a.m. Coffee

8:15 a.m. Human Factors in Aviation Maintenance *Colonel Robert McMeekin, MC, USA* **Federal Air Surgeon Office of Aviation Medicine Federal Aviation Administration**

WORKFORCE RECRUITING, TRAINING, AND SUSTENANCE - Continued

8:30 a.m. Issues Influencing Recruiting, Training, and Retention in the Regional Airline Environment *William Hinson* **Director, Technical Services Atlantic Southeast Airlines**

AVIATION MAINTENANCE PRACTICES IN NON-U.S. CARRIERS

9:15 a.m. Aviation Maintenance Practices at British Airways *Michael Skinner* **Manager, Aircraft Training British Airways**

10:00 a.m. Break

NEW PERSPECTIVES ON THE AVIATION MAINTENANCE WORKFORCE

10:15 a.m. Increased Use of Women and Minorities in Military Aviation Maintenance *Mark Eitelberg, Ph.D.* **DoD Accessions Policy The Pentagon, Washington, DC**

11:00 a.m. Aviation Maintenance Practices Drawing on a Small Labor Force *Brian Whitehead* **Transport Canada**

11:45 a.m. Lunch

Thursday Afternoon - Carlyle I & II

RECOMMENDATIONS AND CONCLUSIONS

1:00 p.m. PANEL SESSION

Recommendations and Conclusions

/2:30 p.m. Adjourn